

16 April 2020

Dear Parent Carer

RE: FREE SCHOOL MEALS ARRANGEMENT FROM WEEK BEGINNING 20 APRIL 2020

As you are aware from our letter dated 02 April 2020 there has been a change to the Free School Meals voucher scheme Oasis Academy Silvertown will be using. This change will come into effect from the week beginning 20 April. I am writing to you with some further information and have attached a Frequently Asked Questions sheet to accompany this letter to enable you to access your vouchers without hindrance or delay.

You will receive an email with a link to the Edenred website and a 16 digit eCode. Please follow the steps below to redeem your vouchers:

1. Visit www.freeschoolmeals.co.uk and enter the 16 digit eCode.
2. Select the food retailer and value you require and add to your basket.
3. 'Checkout' to confirm the order and enter the email address you received your 16 digit eCode to.
4. The eGift card(s) will be sent to this email address on the same day.
5. When the email arrives, you will either receive; a. an eGift card which contains a barcode or QR code within the body the email, or; b. a link that you will need to click on to access the eGift card with the barcode or QR code online.

You will receive a Free School Meals (FSM) voucher for a value of £60 per child. **This is 4 weeks of FSM in bulk.** This will reduce the emails you receive from us while still receiving the full value of the FSM your child is entitled to.

The full value of the eCode needs to be redeemed against eGift cards in one transaction. This does not apply once the eGift card has been created - you can redeem the value at the retailer(s) in multiple transactions.

You can use eCodes to select eGift cards from more than one retailer in the same transaction, provided the total value of your basket is equal to the value of the eCode(s) you have entered into the site.

I hope this provides clarification of the process of redeeming your FSM vouchers for the coming months, however please do not hesitate to contact the academy at office@oasisilvertown.org should you require assistance.

Yours faithfully



Jo Thompson
Principal
Enc: FAQ Sheet